

MAY 2011

P/ID 6001/MBA

Time : Three hours

Maximum : 80 marks

PART A — (8 × 5 = 40 marks)

Answer any EIGHT questions.

All questions carry equal marks.

1. Explain the concept of system approach to management.
2. What are the advantages of planning?
3. Distinguish between administration and management.
4. What are the reasons for line and staff conflict?
5. What are the advantages of committees?
6. What are the advantages of centralisation of authority?
7. What are the pros and cons of narrow span of control?
8. How is control related to other areas of management?

9. What is MBO?
10. Discuss XY theory of leadership.
11. What is a managerial GRID?
12. Why staffing is considered as an important technique in management?

PART B — (4 × 10 = 40 marks)

Answer any FOUR questions.

All questions carry equal marks.

13. Describe the salient features of Taylor's scheme of scientific management.
14. How are policies formulated? State the factors that influence policies.
15. Discuss the strategies for maintaining effective communication in an organisation.
16. What is decision making? Discuss the different approaches.
17. Discuss the different methods of performance appraisal and merit rating.
18. What are the factors influence group effectiveness?