

MAY 2011

**P/ID 6003/MBC**

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Time : Three hours

Maximum : 80 marks

PART A — (8 × 5 = 40 marks)

Answer any EIGHT questions.

All questions carry equal marks.

1. How managerial performance is affected due to environmental factors?
2. Explain the foundations of Individual behaviour.
3. Discuss the stages of personality development.
4. What are the features of operant conditioning to business?
5. What are the sources of status?
6. How perceptual distortions can be resolved?
7. Why people join in groups?
8. Write a note on attitude formation.
9. Discuss the functioning of managerial grid.
10. Explain factors influencing morale.

11. Differentiate organizational climate from culture.

12. Who is a transformational leader?

PART B — (4 × 10 = 40 marks)

Answer any FOUR questions.

All questions carry equal marks.

13. How and why an organisation is termed as an open systems?

14. Examine the factors determining personality.

15. Critically evaluate the various theories of group dynamics.

16. What is organizational development? Give details about any three organizational development intervention strategies.

17. Examine the various indicators of organizational effectiveness.

18. Discuss the types of organizational conflicts. What are their causes? Explain.