

DECEMBER 2015

**P/ID 17473/
RCX/PCAW**

Time : Three hours

Maximum : 75 marks

PART A — (5 × 5 = 25 marks)

Answer ALL questions.

1. (a) List out the internet services.

Or

- (b) Write notes on dial up networking.

2. (a) What are contenders? Explain.

Or

- (b) What are the components of Intra Net? Explain.

3. (a) Write notes on the parts of E-mail.

Or

- (b) Describe the steps involved in combining multiple email accounts.

4. (a) Write notes on IRC.

Or

- (b) Describe the different forms of chat.

5. (a) Describe the elements of web browsers.

Or

- (b) How do you customize IE?

PART B — (5 × 10 = 50 marks)

Answer any FIVE questions.

6. Describe the TCP/IP protocol.
7. Explain the various diagnostic procedure for checking connectivity.
8. Write about broadband connection.
9. How are mails sent and received using Eudora? Explain.
10. Write about mailing protocols.
11. How do you create and manage chat channels? Explain.
12. Discuss about procedure involved in video conferencing.
13. Describe the components of Netscape navigator.