

MAY 2016

P/ID 77821/PMG04

Time : Three hours

Maximum : 100 marks

PART A — (5 × 6 = 30 marks)

Answer any FIVE questions.

1. What do you mean by information technology governance?
2. What is COBIT V.5?
3. What do you mean by strategic alignment?
4. How will you engage between business and I.T management?
5. What is benchmarking?
6. What do you mean by I.T. value delivery?
7. What is risk management?
8. What is outsourcing?

PART B — (5 × 10 = 50 marks)

Answer any FIVE questions.

9. Discuss the merits of outsourcing.
10. Outline the importance of resource management.

11. Describe the importance of common vulnerabilities and exposure.
12. Explain the hybrid approaches to I.T. risk management.
13. Discuss the economics of scale of I.T. operations.
14. Outline the barriers to strategic alignment.
15. Describe the accountability and ownership of I.T. processes.
16. How will you evaluate the effectiveness of strategic alignment?

PART C — (1 × 20 = 20 marks)

Compulsory.

17. How will you evolve information technology governance using balanced score card approach?
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