

MAY 2015

**P/ID 77821/PMG04**

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Time : Three hours

Maximum : 100 marks

PART A — (5 × 6 = 30 marks)

Answer any FIVE out of EIGHT questions.

1. How is an organizational culture influenced by IT Governance? Explain.
2. Write a note on “TOGAF”.
3. What are the steps involved in IT management planning? Explain.
4. How is the effectiveness of strategic alignment monitored? Explain.
5. How is the IT strategic performance benchmarked? Explain.
6. Briefly explain the accountability for IT value delivery.
7. Explain the risks involved in good IT governance.
8. Explain the technicality of IT resource management gap analysis.

PART B — (5 × 10 = 50 marks)

Answer any FIVE out of EIGHT questions.

9. Draw out and explain the framework of IT governance.
10. Discuss the challenges involved in implementation of IT governance.
11. What are the barriers to strategic alignment? Explain.
12. Explain the association between technological changes and business goals.
13. List down and explain the various project management techniques applied to IT investments.
14. Discuss the contribution of IT in achieving the enterprise goals.
15. Explain the impact of external environmental factors on IT risks.
16. Highlight the problems and challenges of Industry bench marking.

PART C — (1 × 20 = 20 marks)

Compulsory

17. Case study:

“Improvement of performance as well as performance measurement are closely associated with resource management especially the availability of effective resources. So the resource management has to properly identify and deploy effective resources, then the performance measurement becomes very simple and in time”. Do you agree? If yes, bring your valuable discussion on the above issue.

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