

Total No. of Pages: 2

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Register Number:

Name of the Candidate:

B.B.A. DEGREE EXAMINATION – 2011

(THIRD YEAR)

(PART – III)

(PAPER – X/VII)

330/720. HUMAN RESOURCE MANAGEMENT

(Common with B.B.A. Computer Applications, Double Degree & Lateral Entry)

December)

(Time: 3 Hours

Maximum: 100 Marks

SECTION - A

Answer any TEN of the following.

(10 × 2 = 20)

1. (a) Human Resource Management.
- (b) TAT.
- (c) Induction Training.
- (d) Transfer.
- (e) Psychological Appraisal.
- (f) Job Enrichment.
- (g) Price Wages System.
- (h) Types of Incentives.
- (i) Eustrers.
- (j) Morale.
- (k) Case Study.
- (l) Win-win strategy.

SECTION - B

Answer any FOUR questions.

(4 × 10 = 40)

2. Explain the steps in Manpower Planning.
3. Differentiate on-the-job training with off-the-job training.
4. Explain the methods of merit rating.
5. List the Non-financial incentives for top level Managers.
6. Enumerate various grievances redressal procedures.
7. Examine the dimension of organisational stressors.

SECTION - C

Answer any TWO questions.

(2 × 20 = 40)

8. Elucidate various methods of performance appraisal.
9. Elucidate the different Management Development Programmes.
10. Explain the techniques in conflicts management.

11. Discuss the various techniques on stress management.

jkpHhf;fk;
gFjp - m
VnjDk; gj;J tpdhf;fSf;F RUf;fkhf tpilasp . (10 × 2 = 20)

1. kdpjts nkyhd;ik.
- (m)
- (M) T.A.T.
- (.) Cf;fg; gapw;rp.
- (<) ,lkhw;wk;.
- (c) cstpay; kjpg;gPL.
- (C) gzp rpwg;gpLjy;.
- (v) Cjpa tiffs;.
- (V) bghUs;tPjf; TypKiw.
- (I) kj;ipa!;jk; brajy;.
- (x) xG';Fzh;t[neh;kdmGj;jk;.
- (X) epfH;r;rp Ma;t[.
- (xs) btw;wp - btw;wp a[f;jp.

gFjp - M
VnjDk; ehd;F tpdhf;fSf;F tpilasp . (4 × 10 = 40)

2. kzipj tsj;jpl;l;jpd; tHpKiwfis tpsf;Ff.
3. gzptHp gapw;rp kw;Wk; gzp btsp gapw;rp.
4. jpwik kjpg;gPl;L Kiwfis tpsf;Ff.
5. nky;epiy nkyhsh;fSf;F mspf;Fk; epjp ruhuj Cf;Ftpg;g[fis thpirg;gLj;Jf.
6. kdf;Fiwit jPh;f;Fk; tHpKiwfis tpsf;Ff.
7. mikg;g[kd mGj;jpfspd; ghpkhzj;ij tpsf;Ff.

gFjp - ,
VnjDk; ,uz;L tpdhf;fSf;F tpilasp . (2 × 20 = 40)

8. bray; kjpg;gPl;oYs;s khWgl;l fzf;fPL Kiwfis tpthp.
9. nkyhz;ik tsh;r;rp gapw;rfis tpthp.
10. Kuz;ghL nkyhz;ikapd; El;g';fis tpsf;Ff.

11. kd mGj;j nkyhz;ikapd; El;g';fis tpsf;Ff.
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