

MAY 2016

P/ID 368/PGH

Time : Three hours

Maximum : 100 marks

SECTION A — (5 × 8 = 40 marks)

Answer any FIVE questions, each in 300 words.

1. Briefly explain the aims of Human Resource Planning.
2. Identify the three stages of employee socialization.
3. Why executives receive significantly higher salaries than other employees? Explain.
4. List the types of problems encountered in Human Resource Management.
5. Describe the recruitment and selection stages.
6. Outline the factors to be considered while disciplining employees.
7. Illustrate the outcomes of collective bargaining.
8. Why should the workplace environment be evaluated? Explain.

SECTION B — (3 × 20 = 60 marks)

Answer any THREE questions, each in 1,200 words.

9. Discuss the steps involved in the Human Resource Planning Process.
 10. Identify and explain five traditional stages involved in a career.
 11. Define stress and its common causes.
 12. Elaborate the HRM model of employee relation.
 13. Assess the uniqueness of a positive work environment.
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