

DECEMBER 2014

P/ID 368/PGH

Time : Three hours

Maximum : 100 marks

SECTION A — (5 × 8 = 40 marks)

Answer any FIVE questions.

Each answer should not exceed 300 words.

1. Explain the different plans in formulating human resource.
2. What are the merits and demerits of internal recruitment?
3. Briefly account on the disciplinary procedure followed in Indian industries.
4. Outline the features of human resource development.
5. Explain some of the important aspects of international labour relations.
6. Discuss the various types of bargaining.
7. Explain the characteristics of physical work environment.
8. How to motivate employees? Explain.

SECTION B — (3 × 20 = 60 marks)

Answer any THREE questions.

Each answer should not exceed 1,200 words.

9. Describe the different types of interviews in selection.
 10. Explain about the on-the-job training methods.
 11. Describe the administrative and operational roles of Human resource manager.
 12. Outline the various types of fringe benefits.
 13. Explain the steps involved in the collective bargaining process.
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