

MAY 2011

**P/ID 17420/RBY**

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Time : Three hours

Maximum : 75 marks

PART A — (5 × 5 = 25 marks)

Answer ALL questions.

All questions carry equal marks.

1. (a) Explain the major contributions to the OB field.

Or

- (b) Define OB. Explain the scope of OB.

2. (a) Explain behaviour modification and its steps.

Or

- (b) Explain Big-five model in personality traits.

3. (a) Explain Maslow's hierarchy of needs.

Or

- (b) Explain Ohio state studies and its dimensions in leadership theory.

4. (a) Explain the stages of group development.

Or

- (b) Write a short notes on :
- (i) Functional conflict
  - (ii) Dysfunctional conflict
  - (iii) Task conflict
  - (iv) Process and relationship conflict.

5. (a) Explain the reasons why individuals resist to change.

Or

- (b) Explain organisational culture and its characteristics.

PART B — (5 × 10 = 50 marks)

Answer any FIVE questions.

All questions carry equal marks.

6. Explain the challenges and opportunities of OB in detail.
7. Explain attitude and its types in detail.
8. Explain the major personality attributes influencing OB.

9. Give some results of using shortcuts when judging others.
  10. Discuss about classical conditioning theory.
  11. Describe the path-goal theory in detail.
  12. Explain the process of conflict.
  13. Define OD. Explain the values underlying most OD efforts.
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