

MAY 2016

**P/ID 17523/PCE05**

Time : Three hours

Maximum : 100 marks

SECTION A — (6 × 5 = 30 marks)

Answer any SIX questions.

1. Explain the various OB models.
2. Explain the different levels of self awareness.
3. Is management a profession? – Explain.
4. Explain clearly the importance of organisation.
5. Explain the process of control.
6. State the key elements of organizational behaviour.
7. Write about the importance of behavioural models.
8. What are the different stages in the process of group development?

SECTION B — (7 × 10 = 70 marks)

Answer any SEVEN questions.

9. Discuss on the important concepts of organizational behaviour.
10. Discuss on the various stages involved in the process of perception.
11. Describe the functions of performed by a leader.
12. Discuss on the circumstances under which power is acquired.
13. Discuss on Fayol's contribution to management thought.
14. Describe the various steps in the process of planning.
15. Explain the need of departmentation. How will you choose the basis of departmentation in a given situation?
16. Examine the factors that determine the span of management.
17. Discuss on Maslow's Hierarchy needs theory of motivation.
18. Elucidate the essential requirements of a good control system.